Patient Informed Consent Form for Use of ScribeBerry, an Al-Powered Medical Documentation Tool

Dear Patient,

This document is designed to provide you with information about ScribeBerry, a HIPAA and PIPEDA compliant technology solution we intend to use during your medical consultation and care, and to seek your informed consent to its use.

Description of ScribeBerry:

ScribeBerry is an application powered by an AI language model. It assists healthcare professionals in data collection and note-taking, generating clinical notes and letters, which in turn aids in patient care. The application can process information provided in various forms, such as text, audio, and live patient conversations and generate notes for your doctor. It may also involve a conversation with an autonomous doctor assistant (ADA), which is strictly used for note-taking and collection of health information by your healthcare provider.

Purpose of Use:

The use of ScribeBerry is intended to improve the efficiency and accuracy of medical documentation, thereby freeing more time for your healthcare provider to focus on your care.

Data Processing, Confidentiality, and Security:

While ScribeBerry assists in the process of note-taking and chart generation, it's important to note that the system may process sensitive health information provided during your consultation. The information processed by ScribeBerry is strictly used for the purpose of your ongoing medical care and is subject to strict data privacy regulations to ensure your information remains confidential.

No personal health data submitted via the ScribeBerry application is used to train or improve any AI model. The data sent through the application is fully HIPAA and PIPEDA compliant. Any data transfer is secure and encrypted.

The ScribeBerry application communicates with the AI model over encryption grade security ensuring that all data requests and responses are encrypted.

The third-party technologies include Microsoft Azure's OpenAI and/or Anthropic's Claude. These third party services may be utilized (independent of our own self-hosted service) depending on provider location, content-filtering policies, or data-storage policies in compliance with PIPEDA, provincial Canadian, and HIPAA based privacy regulations.

No user data submitted is used to train any LLM model, whether third-party, or locally hosted by Scribeberry on Microsoft Azure. Scribeberry has a submitted PIA (privacy impact assessment) to the OIPC in Alberta.

Scribeberry has stringent BAA agreements with Microsoft Azure and with Anthropic to ensure data privacy compliance. No data is shared directly with OpenAI.

Potential Risks:

While ScribeBerry is designed to improve the efficiency of your medical care, there are potential risks associated with its use. These include, but are not limited to, inadvertent errors in transcription or interpretation of your health information, and potential, though highly unlikely, breaches of data security. Please be assured that we have rigorous protocols in place to manage such risks. A more detailed Notice of Privacy Practices document can be requested by you if you wish.

Consent:

By signing this form, you are providing consent to the use of ScribeBerry in the processing and documentation of your health information during your medical consultation and care. You have the right to withdraw your consent at any time, which will not affect the quality or provision of your healthcare.

Please ask if you have any questions about ScribeBerry or about this form. We encourage you to discuss any concerns you may have with your healthcare provider before signing this consent form.

I, _____, understand the above explanation regarding ScribeBerry, its uses, potential benefits, and risks. I have had the opportunity to ask questions, and all of my questions have been answered to my satisfaction. I hereby give my consent to the use of ScribeBerry in the process and documentation of my health information.

(Patient's Name - Printed)

(Patient's Signature)

(Date)